



GUEST TRANSFER POLICY

SEAPLANE POLICY

Trans Maldivian Airways “TMA” provides seaplane transfers to/from the TMA Terminal at the Velana International Airport “VIA” to connect with the arrival/departure of international flights. The scenic seaplane 15-minute seaplane-ride journey is 54km from Velana International Airport.

Upon arrival, after clearing Maldives Immigration and Customs formalities, guests exit the Customs area to the Arrivals Hall and are greeted by a **Kagi Maldives Resort and Spa Representative who will assist with the check-in at the TMA counter** for your seaplane to Kagi Maldives Resort and Spa. Alternatively, **you may proceed to the nearby Crown & Champa Resorts Counter B9**, where a Representative will assist you. Kagi Maldives Resort and Spa provides a short transfer to TMA Terminal, where guests relax in the Lounge before their seaplane departs for Kagi Maldives Resort and Spa, usually within one hour after all guests clear Immigration and Customs.



Please note that TMA operates daily changeable flight schedules and Kagi Maldives Resort and Spa has no control over flight timings. In rare instances, such as if an international flight arrival is delayed or a baggage claim form must be completed, then the wait may be longer.

THE SEAPLANE JOURNEY IS AVAILABLE ONLY DURING DAYLIGHT HOURS.

- For your arrival, seaplane transfer can be arranged for international flights that arrive in the Maldives between 06:00hrs and 15:00hrs. Guests arriving on an international flight after 1500hrs may choose the speedboat transfer to Kagi Maldives Resort and Spa, or overnight in nearby Male’ area or elsewhere. A hotel booking can be arranged by the Reservation Team of Kagi Maldives Resort and Spa.
- For your departure, seaplane transfer can be arranged for international flights that depart from Maldives from 09:00hrs onwards. International airline policy requires passengers to check-in no later than 3 hours before flight time. Seaplanes fly during daylight hours only and therefore a guest can connect to international flights departing Velana International Airport only after 09:00hrs. The last flight departure from Kagi Maldives Resort and Spa is usually between 14:00hrs and 16:00hrs.

The allowance for checked-in luggage is 20 kilos and hand carry is 5 kilos per person. Additional luggage may incur excess charges at the discretion of the airline. In extraordinary circumstances, luggage may be transported by a later flight (policies & procedures as per TMA regulations).

In rare instances, due to circumstances beyond the control of TMA and/or Kagi Maldives Resort and Spa, such as unfavorable weather conditions, the seaplane may depart earlier or later than scheduled to/from Kagi Maldives Resort and Spa or may cancel operations for the day, in which case, TMA nor Kagi Maldives Resort and Spa assume liability for any related expenses of the guests.

LOUNGE

ON ARRIVAL

Our team members welcome you with complimentary refreshments and free Wi-Fi will be provided, while you are relaxing in comfort.

SPEEDBOAT POLICY

Kagi Maldives Resort and Spa offers both **private and combined speedboat transfer options to and from Velana International Airport**. Guests who prefer a more direct and flexible experience may opt for a private transfer, which eliminates waiting time and departs according to their individual schedule. Combined transfers are scheduled to align with the arrival and departure flights of multiple guests staying at Kagi, and typically require a minimum waiting time of one hour before departure. The **speedboat journey itself takes approximately 60 minutes**.

Upon exiting the customs area, guests enter the Arrival Hall, where they will be **greeted by our representative**. **Alternatively, you may proceed to the nearby Crown & Champa Resorts Counter B9**, where you will be guided further.



In rare instances, such as international flight arrival is delayed or a baggage claim, guests will need a special form and in this case boat departure time may be extended.

International flight departure regulations require guests to check-in at the airline ticket counter no later than 3 hours prior the flight's departure time.

- The last speedboat departure from Kagi Maldives Resort and Spa to the airport is scheduled no later than 19:00hrs.
- The last speedboat departure from the airport to Kagi Maldives Resort and Spa is scheduled no later than 02:00hrs.

Guests who cannot connect with the 02:00hrs speedboat departure from the airport to Kagi Maldives Resort and Spa, may choose to overnight at Male', or remain at the airport. In any event, their speedboat departure from the airport to Kagi Maldives Resort and Spa is usually scheduled that same morning at around 08:30hrs, and which will be confirmed upon their arrival at the airport, by their local ground handling agent.

In rare instances, due to circumstances outside the control of Kagi Maldives Resort and Spa, such as unfavorable weather conditions, the speedboat schedule maybe changed, in which case, Kagi Maldives Resort and Spa assumes no liability for guests' expenses related to these changes.



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