



## GUEST TRANSFER POLICY

# SEAPLANE TRANSFER

**Trans Maldivian Airways “TMA”** provides seaplane transfers to/from the TMA Terminal at the Velana International Airport “VIA” to connect with the arrival/departure of international flights. The **scenic seaplane 15-minute seaplane-ride** journey is 54km from Velana International Airport.

Upon arrival in the Maldives, after clearing immigration and customs at **Terminal 1**, our **dedicated Crown & Champa Resorts (CCR) Airport Team** will greet you with resort signage at the **Terminal 1**.

- Guests will then be escorted to the **Trans Maldivian Airways (TMA)** check-in counter at **Gate 4 for seaplane check-in**.
- Alternatively, guests who prefer may proceed directly to the **TMA counter at Gate 4**.
- Should immediate assistance be required, representatives are also available at **CCR Counter #B9 at Terminal 2** to provide guidance and support.

Kagi Maldives provides a short transfer to TMA Terminal, where guests relax in the Lounge before their seaplane departs for Kagi Maldives, usually within one hour after all guests clear Immigration and Customs.



Please note that **TMA operates daily changeable flight schedules** and **Kagi Maldives has no control over flight timings**. In rare instances, such as if an international flight arrival is delayed or a baggage claim form must be completed, then the wait may be longer.

## THE SEAPLANE JOURNEY IS AVAILABLE ONLY DURING DAYLIGHT HOURS.

- **For your arrival**, seaplane transfer can be arranged for international flights that **arrive in the Maldives between 06:00hrs and 15:00hrs**. Guests arriving on an international flight **after 15:00hrs may choose the speedboat transfer to Kagi Maldives**, or overnight in nearby Male' area or elsewhere. A hotel booking can be arranged by the Reservation Team of Kagi Maldives.
- **For your departure**, seaplane transfer can be arranged for international flights that **depart from Velana International Airport from 09:00hrs onwards**. As seaplanes operate only during daylight hours and international airline policy requires passengers to check-in no later than 3 hours before flight time. The **last seaplane departure from Kagi Maldives is usually between 14:00hrs and 16:00hrs**.

The allowance for checked luggage is 20 kg and carry-on luggage is 5 kg per person above which there will be an excess charge of US\$5.00 per kg, subject to 17% GST. In extraordinary circumstances, luggage may be transported by a later flight (policies & procedures as per TMA regulations).

In rare instances, due to circumstances beyond the control of TMA and/or Kagi Maldives, such as unfavorable weather conditions, the seaplane may depart earlier or later than scheduled to/from Kagi Maldives or may cancel operations for the day, in which case, TMA nor Kagi Maldives assume liability for any related expenses of the guests. Therefore, it is recommended for guests to purchase travel insurance to compensate for such occurrences.

## LOUNGE

### ON ARRIVAL

Our team members will warmly welcome you with **complimentary refreshments upon arrival**. While you relax in comfort, you can also enjoy **free Wi-Fi, allowing you to stay connected** and prepare for your experience with us.

## SPEEDBOAT TRANSFER

Kagi Maldives offers both **private and combined speedboat transfer options to and from Velana International Airport**. Guests who prefer a more direct and flexible experience may opt for a private transfer, which eliminates waiting time and departs according to their individual schedule. Combined transfers are scheduled to align with the arrival and departure flights of multiple guests staying at Kagi, and typically require a minimum waiting time of one hour before departure. The **speedboat journey itself takes approximately 60 minutes**.

Upon clearing immigration and customs at **Terminal 1**, our dedicated CCR Airport representatives will greet you with resort signage.

- Guests will then be escorted to **CCR counter #B9 at Terminal 2** where **CCR Airport representatives will be available on hand to assist you with all onward arrangements**.
- Alternatively, guests who prefer may proceed directly to the **CCR counter B9 at Terminal 2** where CCR Airport representatives are available to provide guidance and support.

In rare instances, such as international flight arrival is delayed or a baggage claim, guests will need a special form and in this case boat departure time may be extended.



International flight departure regulations require guests to check-in at the airline ticket counter no later than 3 hours prior the flight's departure time.

- The **last speedboat departure from Kagi Maldives to the Airport** is scheduled no later than **19:00hrs**.
- The **last speedboat departure from the airport to Kagi Maldives** is scheduled no later than **02:00hrs**.

**Guests who cannot connect with the 02:00hrs speedboat departure** from the airport to Kagi Maldives, may choose to overnight at Male', or remain at the airport. In any event, the guests **speedboat departure is scheduled at around 08:30hrs** the same morning from the airport to Kagi Maldives, and will be confirmed upon their arrival at the airport by our CCR airport representatives.

In rare instances, due to circumstances outside the control of Kagi Maldives, such as unfavorable weather conditions, the speedboat schedule maybe changed, in which case, Kagi Maldives assumes no liability for guests' expenses related to these changes.

## PRIVATE LUXURY YACHT TRANSFER

Our exclusive luxury yacht transfer **offers a private and elegant** alternative to seaplane awaits and speedboat transfers. From the moment you step aboard, **a luxurious space welcomes you, inviting you to sit back and relax, and cruise effortlessly toward your island escape**, arriving to Kagi Maldives in approximately 60 minutes. Your flight details plus full names and ages of all (maximum 12) passengers are required for booking, at least 7 days prior to arrival. For more information or to book your luxury yacht transfer, contact our friendly reservations team.



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